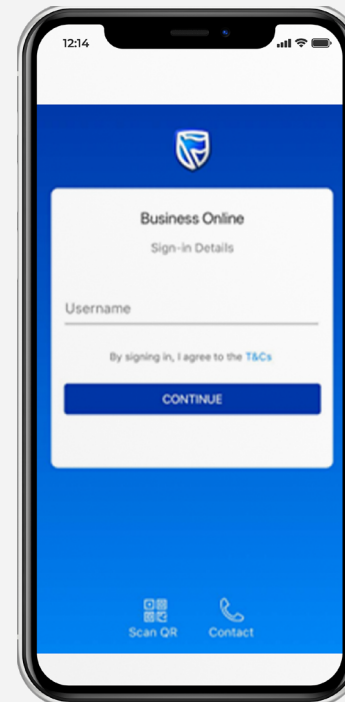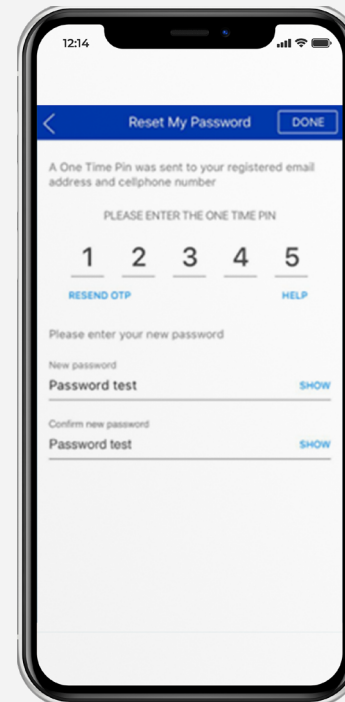# Standard Bank
Corporate and Investment

PASSWORD RESET
IT'S ALREADY HANDLED

Kindly note these are the steps to follow to reset your password when locked or forgotten.

1

Business Online

Sign-in Details

Username

By signing in, I agree to the T&Cs

CONTINUE

Scan QR   Contact

Click on the Forgot Your Password hyperlink
> User is taken to the "Reset My Password" screen

2

Reset My Password   NEXT

To reset your password, please enter your Business Online username.

Username

Enter your Username
> The system sends an OTP to user's registered email and mobile

Standard Bank
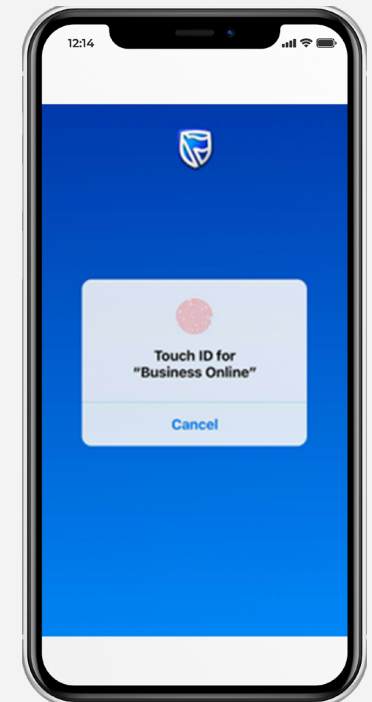## Corporate and Investment

Kindly note these are the steps to follow to reset your password when locked or forgotten.

3

Reset My Password — DONE

A One Time Pin was sent to your registered email address and cellphone number

PLEASE ENTER THE ONE TIME PIN

1 2 3 4 5

RESEND OTP   HELP

Please enter your new password

New password

Password test   SHOW

Confirm new password

Password test   SHOW

Enter OTP, then Capture and Confirm new password

4

Touch ID for "Business Online"

Cancel

Confirm the Password change by presenting registered authenticator

Standard Bank
Corporate and Investment

Kindly note these are the steps to follow to reset your password when locked or forgotten.

5

Password successfully changed

Business Online
Sign-in Details

Username

By signing in, I agree to the T&Cs

CONTINUE

Forgot your password?

Scan QR   Contact
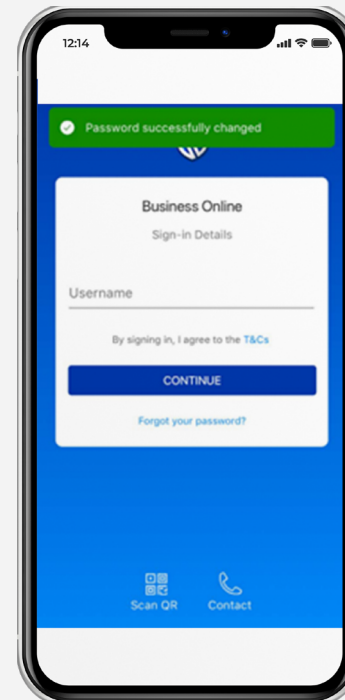
The user is presented with feedback that the password change was successful

Scan the QR Code below for a video illustration